



Second Opinion Professional

FTP Send

Overview

The FTP Send feature allows you to send Second Opinion secured data files to another location via secured FTP (file transfer protocol). Just like Send Using Mail (Now Retired), select the content you want to be included in the transmission and select "Peer Review," if you would like the patient's name to be removed from the image. The information is encrypted with your specific parameters and uploaded to a secure web location. Once the secured file has been successfully uploaded, an email notification is sent to the Recipient. The main purpose of this feature is to enable the transmission of data files that are too large to be sent via email.

Recipient of a Secured Second Opinion Data (.SOD) file

If you received an email with a link to a secure file, all you have to do is Click on the link and save the file to a temporary location. Then, once the download is complete, run/open the file. Second Opinion Professional will automatically run and process the information contained in the file into its data structure. Once the file has been processed the temporary file can be deleted. Note: Second Opinion must be downloaded on the computer to be able to open any .SOD files.

Second Opinion Professional Viewer

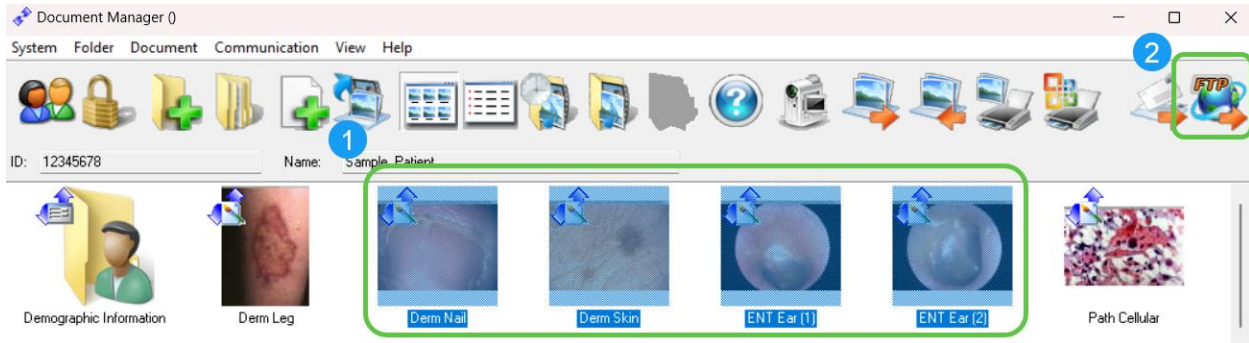
Second Opinion Professional is required to de-encrypt and process the secure .SOD file. If you do not already have it installed on your system, contact Second Opinion Support to receive a free "Expert" version of the software. This will allow you to de-encrypt and view all of the information contained in the received .SOD file.

Additional Information

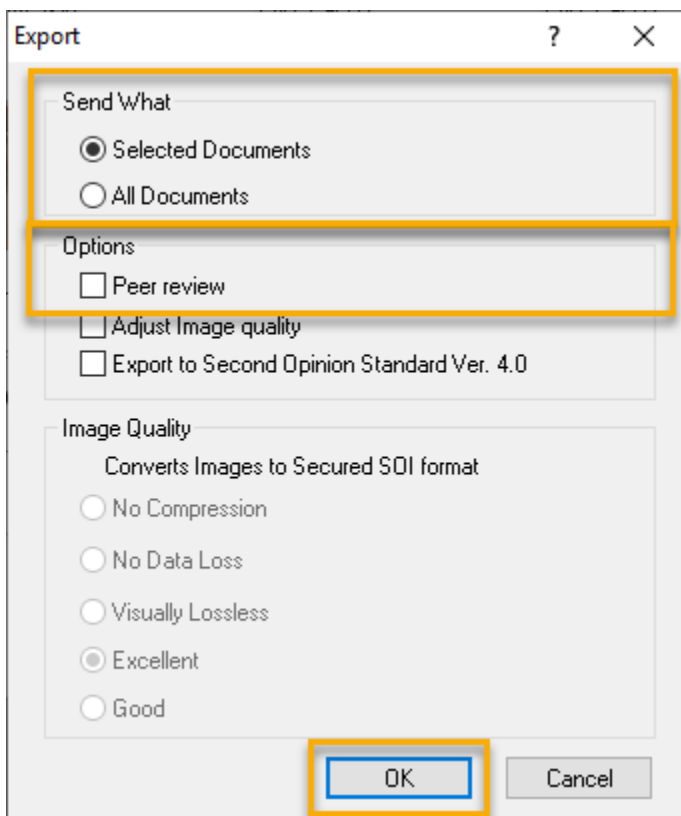
If you have any questions or would like additional information regarding FTP Send or any of our other products and features, do not hesitate to contact us.

Using FTPSend

After **selecting the content** you wish to share and **clicking the FTPSend button** on the toolbar, an Export dialog box will appear.



Choose *Selected* or *All Documents*, then Peer review if you want to remove PHI data from the transfer. Then Click **OK** to continue.



After choosing the appropriate export option, the FTP Send Email dialog box appears. Any information that is typed in the message box is not encrypted.

FTPSend E-Mail

To: timk@sotelemed.com

From: timk@sotelemed.com

Subject: Second Opinion Secured File

Message

Requested Peer Review Images. Let me know what you think.

My Footer

Second Opinion Telemedicine Solutions, Inc.
20675 S. Western Ave., Suite 116
Torrance, CA 90501

Global Footer

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Save My Info ☐ Send me a copy of this E-Mail **Send** Cancel

FTP Send

Send Status:

Complete: 100%

Avg Transfer Rate: 49 KB/s

Duration: 0:00:02

Remaining Time: 0:00:00

E-Mail sent successfully

Second Opinion Secured File

ftpsend@secondopinionftp.com
To: Tim Kaufman

Thu 5/1/2025 3:00 PM

Second Opinion
Telemedicine Solutions, Inc.

Second Opinion Telemedicine Solutions, Inc. | corp@sotelemed.com | 310-802-6300

Second Opinion Secured Document Sent From: timk@sotelemed.com

[Click to Download SOD: 13557275](#)
(If clicking does not work, right-click and select 'Save Link As')

For more information regarding FTPSend please visit: <https://www.sotelemed.com/FTPSend>

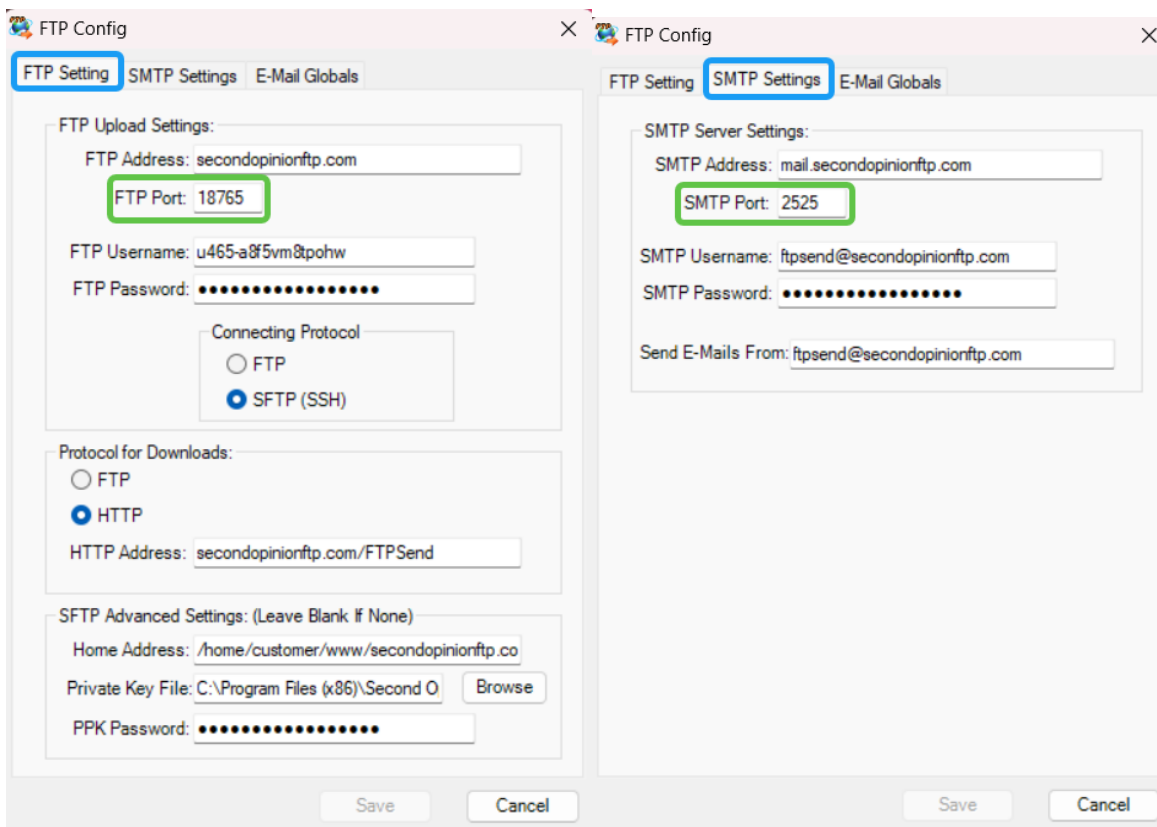
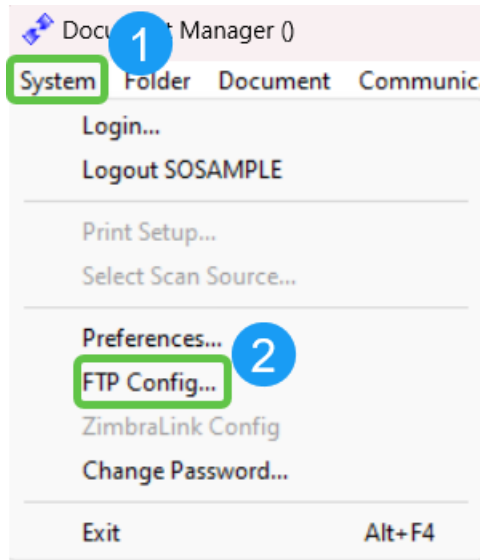
Requested Peer Review Images. Let me know what you think.

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FTPSend Technical Information/Settings

By default, the Second Opinion Professional client software comes preconfigured to use our Secured FTP site and email server. Sites wishing to use their own secured FTP site and email server can do so by changing the FTP and email settings in the program. These options are located in the FTP Config section under the System menu. These usernames and settings are stored in an encrypted .ini file.



Troubleshooting FTPSend Issues

By default, FTPSend sends the .SOD file out via an industry standard encrypted SFTP (Secure File Transfer Protocol). The SFTP connection is established by logging into a Second Opinion FTP Server where the uploaded data is stored until it can be retrieved by the recipient. There are a few different items that can prevent FTPSend from running properly. For example, the public and private keys to establish the secure connection may have changed, the credentials to log into the FTP Server may have been updated, or the Ports required for SFTP to operate are blocked on the Firewall.

For More Information or Technical Support, Give Us a Call

Second Opinion Telemedicine Solutions, Inc.

310-802-6300

www.sotelemed.com

corp@sotelemed.com

