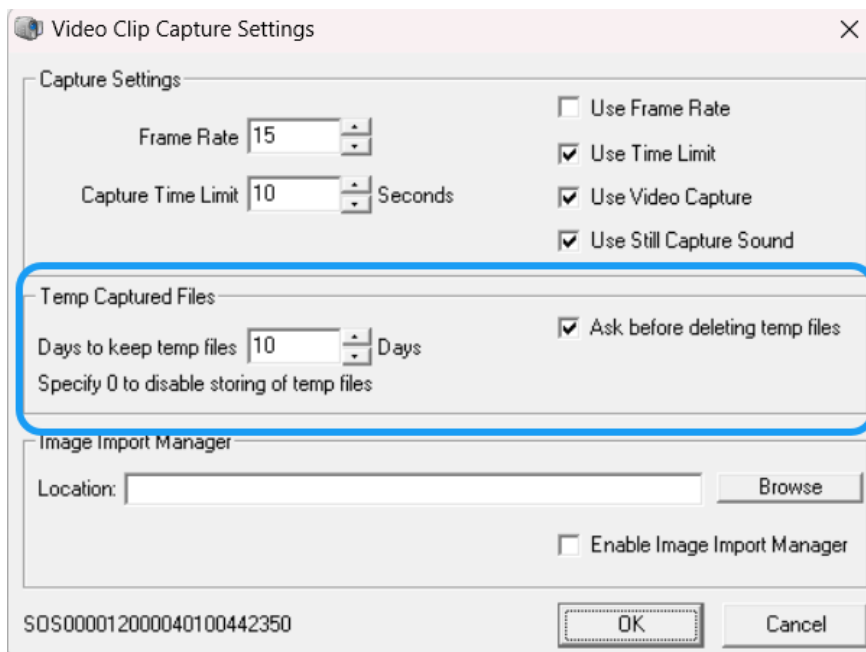


Second Opinion Professional

Retrieving Files from the Buffer/Cache

MultiMedia Manager - Extended Capture Buffer / Cache

MultiMedia Manager now has an extended buffer/cache, and the user determines how long to keep the captured images and video clips. The location of these files is on the local computer where the images and video files were captured on **C:\Users\Public\Second Opinion\Temp**.

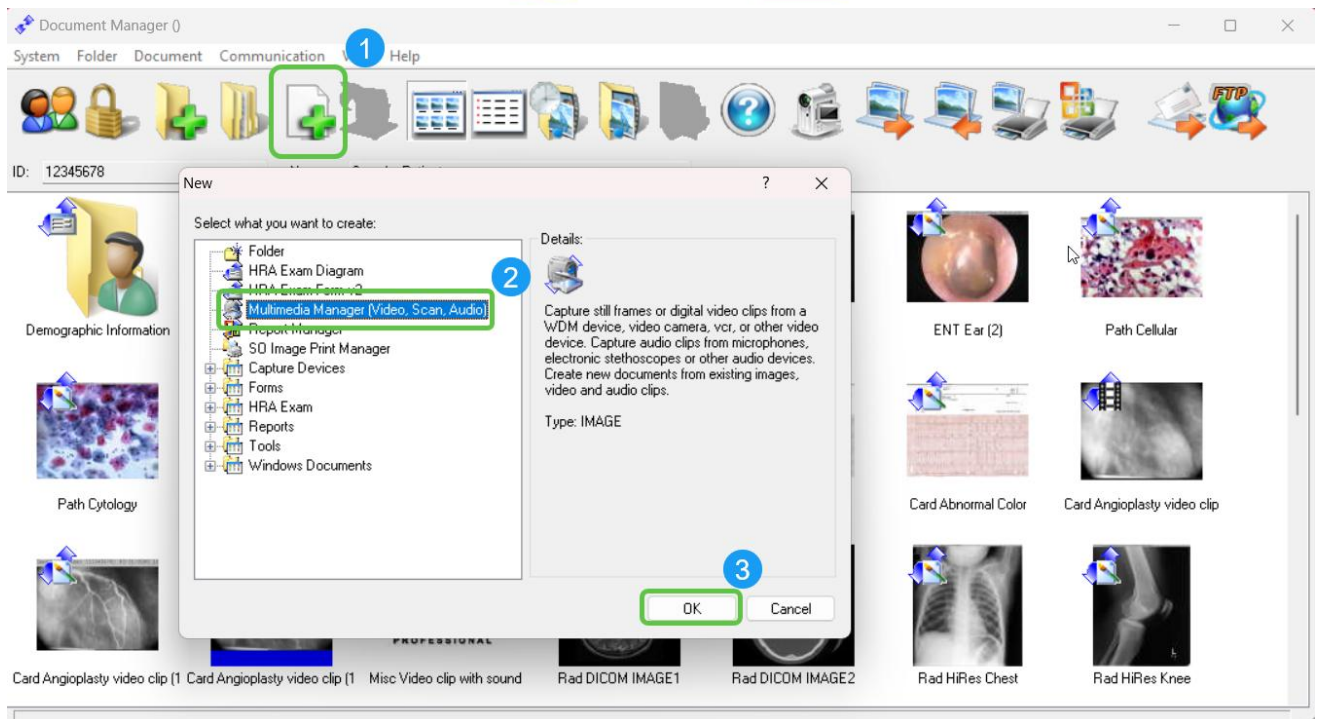


Retrieving Images/Video Clips

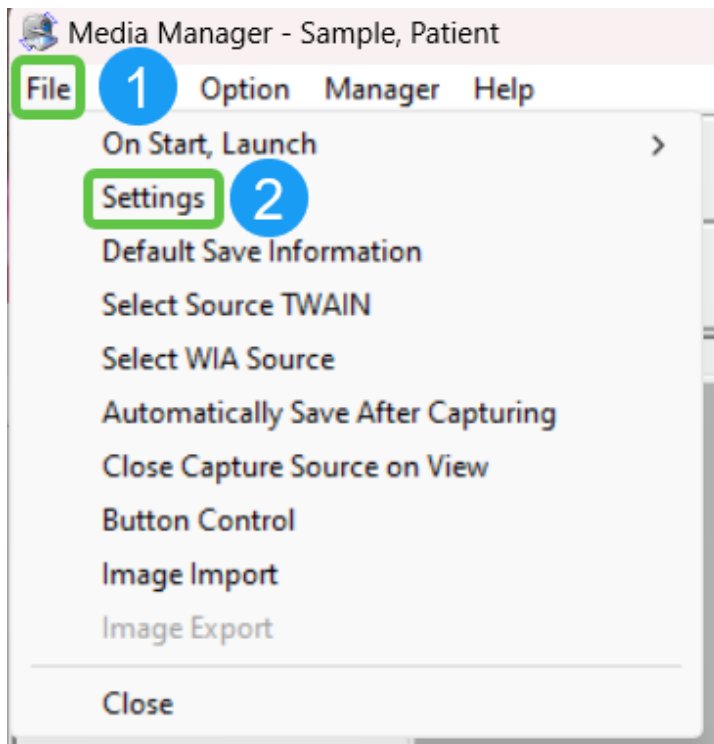
If you need help retrieving images or video clips from the buffer, feel free to call the Second Opinion Technical Support line at 310-802-6300 M-F 9 am-5 pm PST, and we can walk you through this process.

If you want to try it yourself, here are the required steps.

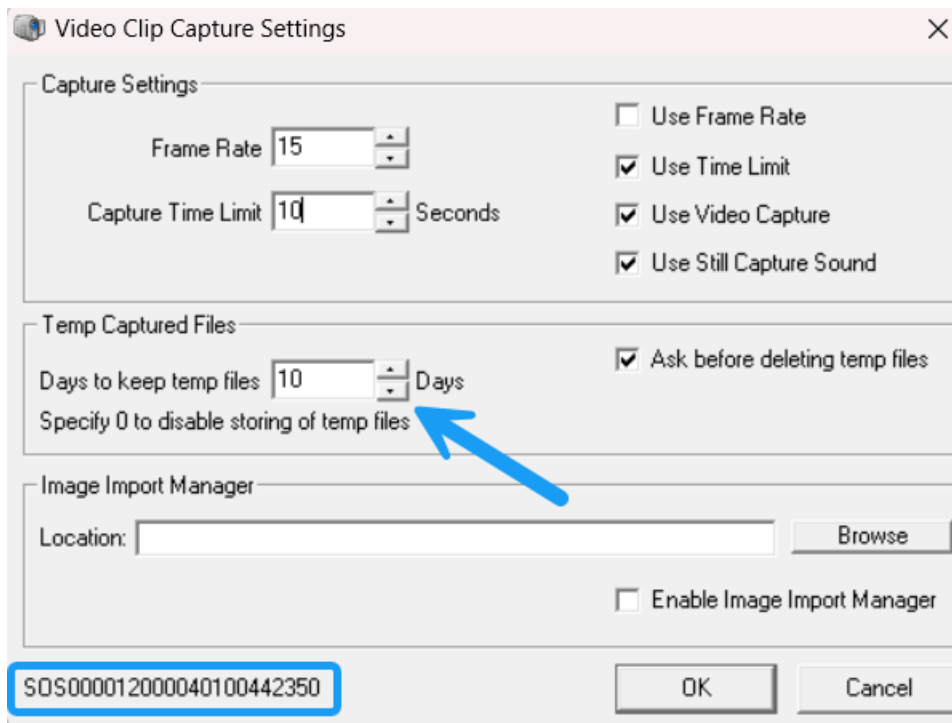
- 1) **Run Second Opinion Professional**
- 2) **Locate** and **Select** the appropriate **Patient** folder
- 3) **Click** the **New Document** icon and **Choose MultiMedia Manager**



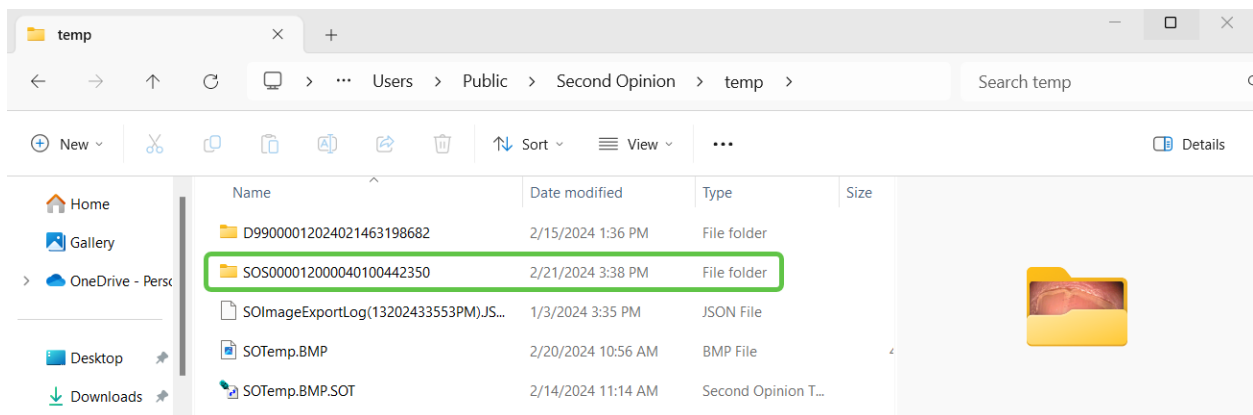
From the main **MultiMedia Manager** window, click the menu choice **File** then **Settings**.



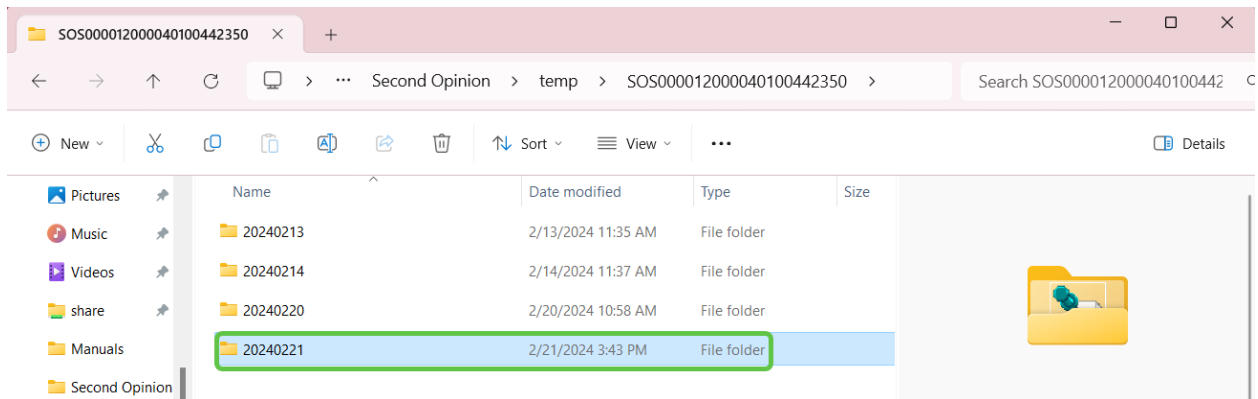
The computer-generated code for the selected **Patient** is located at the bottom left corner of the **Settings** dialog box. This is also where you can change the amount of time the back-up images are stored for.



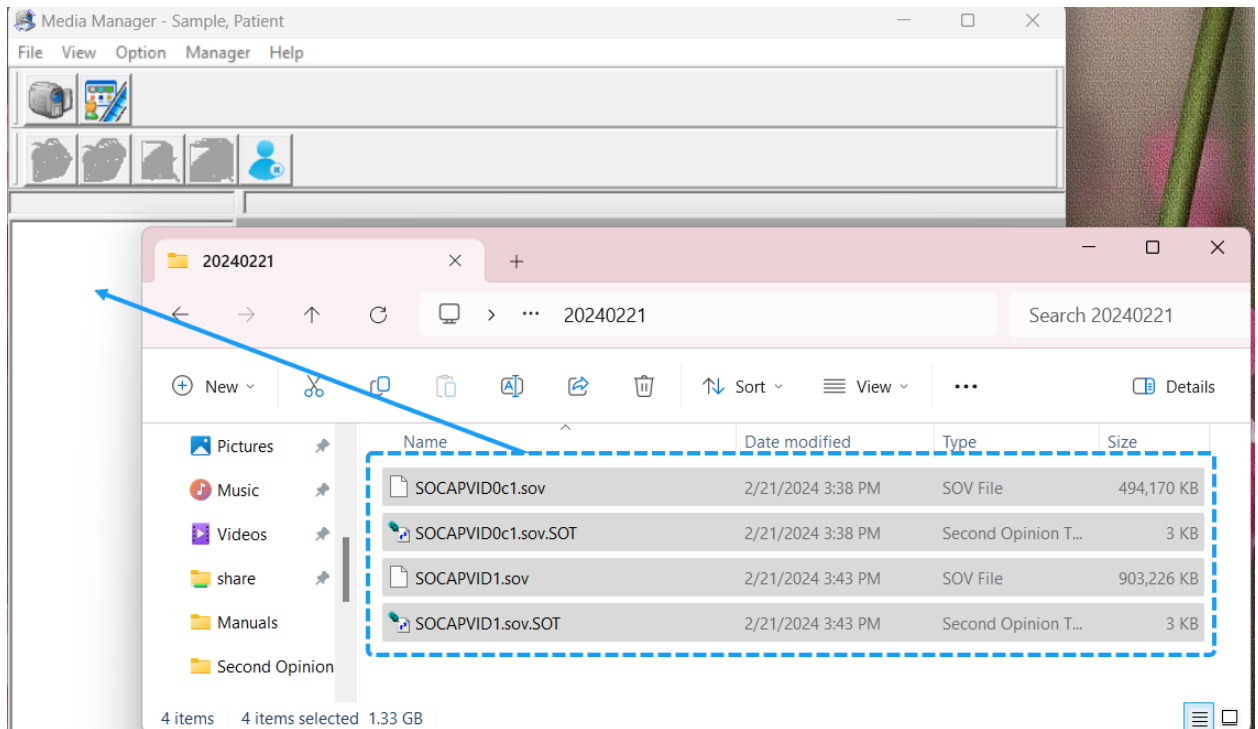
Next **Run File Explorer** and browse to the File Buffer/Cache location **C:\Users\Public\Second Opinion\Temp**. Next, look for the **Folder** that matches the same ID contained in the **Settings** dialog box.



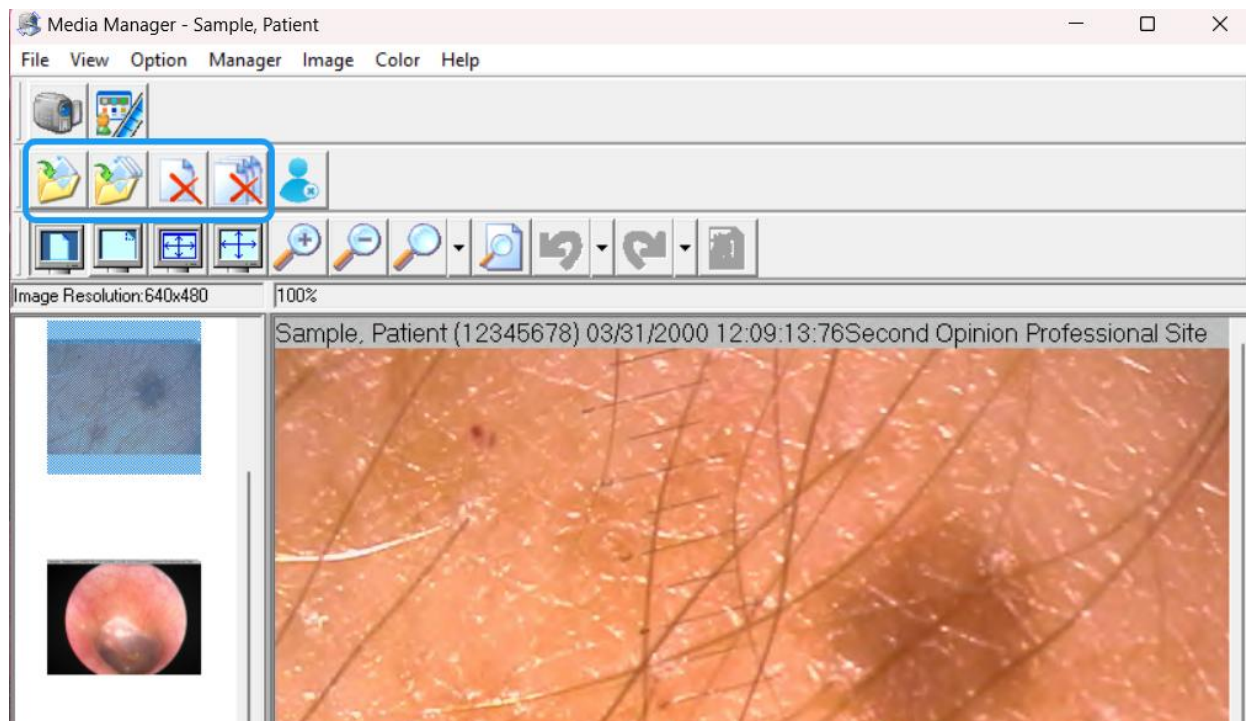
Select and Open the **Date** of the exam.



Next, **select** all of the files contained in the **Folder** and **Drag and Drop** them into the main **MultiMedia Manager Preview** Window. If **Automatic Save** is selected, the images and video clips will be automatically saved into the current Patient folder.



If **Automatic Save** is not selected, the files in the **Preview** window can now be individually **Accepted** or **Discarded**.



For More Information or Technical Support, Give Us a Call

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