

Second Opinion Professional – Retrieving Files from the Buffer / Cache

MultiMedia Manager - Extended Capture Buffer / Cache

Included in the July 2018 Second Opinion Update, MultiMedia Manager now has an extended buffer / cache and the user determines how long to keep the captured images and video clips. The location of these files is on the local computer where the images and video files were captured on C:\Users\Public\Second Opinion\Temp.

Wideo Clip Capture Settings	×
Capture Settings Frame Rate 15	 □ Use Frame Rate □ Use Time Limit □ Use Video Capture □ Use Still Capture Sound
Temp Captured Files Days to keep temp files Specify 0 to disable storing of temp files	✓ Ask before deleting temp files
Image Import Manager	Browse
	Enable Image Import Manager OK Cancel

Retrieving Images / Video Clips

If you need help retrieving images or video clips from the buffer feel free to call the Second Opinion Technical Support line 310-802-6300 M-F 8am-5pm PST and we can walk you through this process. If you want to try it yourself, here are the required steps.

- 1) Run Second Opinion Professional
- 2) Locate and Select the appropriate Patient folder
- 3) Click the New Document icon and Choose MultiMedia Manager



From the main MultiMedia Manager window Choose the menu choice File then Settings.





The computer-generated code for the selected **Patient** is located at the bottom left corner of the **Settings** dialog box.

Wideo Clip Capture Settings	Х					
Capture Settings Frame Rate 15	 □ Use Frame Rate □ Use Time Limit □ Use Video Capture □ Use Still Capture Sound 					
Temp Captured Files Days to keep temp files Days Specify 0 to disable storing of temp files						
Image Import Manager	Browse					
	🔲 Enable Image Import Manager					
D99000012018030967574607	Cancel					

Next **Run File Explorer** and browse to the File Buffer / Cache location **C:\Users\Public\Second Opinion\Temp**. Next, look for the **Folder** that matches the same ID contained in the **Settings** dialog box.

📕 🖌 🚽 🖌 🖛 🕴 te	emp						-	×
File Home	Share	e View						^ 🕐
Pin to Quick Copy access	D Paste	✓ Cut Image: Copy path Image: Paste shortcut	Move Copy to •	Delete Rename	New item •	Properties	Select all Select none	
CI	ipboard		Org	anize	New	Open	Select	
$\leftarrow \rightarrow \cdot \cdot \uparrow$	← → < ↑ 📴 > This PC > Local Disk (C:) > Users > Public > Second Opinion > temp > 🗸 🖑 Search temp							Ą
🕹 Quick access	^	Name	^	Date	Ту	pe Size	Length	
Deskton		🗹 📙 D9900001	201803096757460	7 7/6/2018	8 12:10 PM Fil	e folder		
Downloads	л * *							

Next **Select** and **Open** the **Date** of the exam.

📙 🛃 📙 🖛 D990000	12018030967574607						-	- 🗆	×
File Home Share	e View								^ (
Image: Pin to Quick access Copy Paste	↓ Cut ∞ Copy path ▶ Paste shortcut	Move Copy to *	Delete Rename	New New folder	item • access •	Properties	Select all Select none ry Invert selection		
Clipboard	I	Orga	anize	New		Open	Select		
← → × ↑ 📙 « U	← → * ↑ 🧧 « Users > Public > Second Opinion > temp > D99000012018030967574607 > v づ Search D990000120180309675 P								
🧊 3D Objects 🔷	Name	^	Da	te modified	Туре	Size			
Desktop	20180706		7/6	5/2018 1:01 PM	File fold	er			
Documents									

© Second Opinion Telemedicine Solutions, Inc. Second Opinion Professional (Confidential Do not Distribute)



Next **Select** all of the files contained in the **Folder** and **Drag and Drop** them into the main **MultiMedia Manager Preview** Window. If **Automatic Save** is selected, the images and video clips will be automatically saved into the current Patient folder.

🂐 Media Manager - Doe, Jar	ne							
File View Option Manag	ger Help							
💜 🌠 🍅								
PPRZ	Eile Home Share	View						
J		Val			- 12			
	🖈 📫 📋	a Cut		X 🗐	1 New	item 👻 🗸	Open ▼	Select all
	Pin to Quick Copy Paste	Copy path	Move Copy	Delete Rename	New	Properties	Edit	EE Select non
	access	Paste shortcut	to• to•	-	folder	•	Mistory	invert sele
	Clipboard		Org	anize	New	0	pen	Select
	← → ~ ↑ 📙 → Th	is PC → Local Disk ((C:) → Users →	Public > Second	Opinion > temp	> SOS00001200004	0100442350 >	20180724
		Name	^	Dar	te modified	Type	Size	
	🖈 Quick access			7.0			224.14	
	📃 Desktop 🛛 💉		Uc1.soi	1/2	24/2018 10:27 AM	Second Opinion I	231 Ki	в
	👆 Downloads 🛛 🖈		0-2	1/2	24/2018 10:27 AM	Second Opinion I	232 KI	5
· · · ·	Documents		0-4	1/2	24/2018 10:27 AN	Second Opinion I	233 N	D
	ITES		04.501	7/2	24/2016 10:27 AN	Second Opinion I	202 NI 260 VI	
	Current		Octioni Octioni	7/2	24/2010 10:27 AN	Second Opinion I	200 N	
	Current		000.501	7/2	24/2018 10:27 AM	Second Opinion I	271 K	R
	Instruction Sheets		000.501	7/2	24/2018 10:27 AM	Second Opinion I	271 K	R
	logos		0c10 soi	7/2	24/2018 10:27 AM	Second Opinion I	269 K	R
	Professional		Oc11.soi	7/2	24/2018 10:28 AM	Second Opinion I	196 KI	B
	🙆 OneDrive		0c7.sov	7/2	24/2018 10:27 AM	SOV File	1 922 K	B
			0c7.sov.SOT	7/2	24/2018 10:27 AM	Second Opinion T.	. 6 K	в
	💻 This PC						010	
	🧊 3D Objects						100 C	
	Deelder a							

If **Automatic Save** is not selected, the files in the **Preview** window can now be individually be **Accepted** or **Discarded**.



(This Page is Intentionally Blank)

Second Opinion Telemedicine Solutions, Inc. 20695 S. Western Ave. Suite 200 Torrance, CA 90501

310-802-6300 www.sotelemed.com corp@sotelemed.com

